

Meeting:	Overview and Scrutiny Committee
Date:	7 <sup>th</sup> October 2008
Subject:	Scrutiny work Programme – Feasibility Reports
Responsible Officer:	Tom Whiting Assistant Chief Executive
Portfolio Holder:	Paul Osborn Performance, Communication and Corporate Services Portfolio Holder
Exempt:	No
Enclosures:	Appendix One: Feasibility Reports

### **Section 1 – Summary and Recommendations**

This report accompanies the feasibility reports on the projects which were identified as priorities for undertaking as part of the scrutiny work programme for 2009/10.

#### **Recommendations:**

The Overview and Scrutiny committee is asked to:

- I. Comment on the feasibility reports
- II. Identify the order in which the projects should be undertaken
- III. Refer the report to Cabinet and the Corporate Management Team for comment on the areas for consideration, the feasibility of the project and its timing
- IV. Refer the report to Full Council for information
- V. Identify chairmen for each of the projects

# Section 2 – Report

### Background (if needed)

On 4<sup>th</sup> September, the Overview and Scrutiny committee considered the longlist of projects for inclusion in the scrutiny work programme for 2009/10. At that meeting councillors agreed the following topics be considered as review projects to be undertaken by individual review groups:

- Promoting sustainability as an in depth review
- Adults and housing transformation programme action plan as a standing review
- Council communications as a challenge panel
- A new start for Wealdstone as a challenge panel in spring 09 at the earliest
- Development of a children's trust model but not until 09/10

In addition to these topics, the following projects are underway or have been agreed for inclusion in the work programme previously:

- Standing review of the budget
- Standing review of NHS finances
- Extended schools light touch review
- Care Matters Time for Change challenge panel

Other items included in the report to O&S on 4<sup>th</sup> September will be considered either as reports to the committees:

O&S

- Legionella compliance
- Criminal Records Bureau checks for foreign employers
- Place Shaping
- Tenants rights to manage

#### P&F

- Performance of the Kier contract housing repairs
- Major building projects
- Accord MP review update
- Obesity review update

The following items will be picked up by the Lead Scrutiny Members:

- Extent and quality of IPADs Corporate Effectiveness
- Workforce Development Corporate Effectiveness
- Asbestos control Sustainable Development and Enterprise
- Blue badges/disabled badges Adult Health and Social Care

Feasibility reports for each of the more detailed projects proposed for next year are included in the attached appendix.

#### **Financial Implications**

The cost of undertaking these projects will be met from within the existing scrutiny budget.

#### **Performance Issues**

The performance indicators below outline the council's performance in those detailed projects in which poor performance has been identified as a reason for inclusion in the scrutiny work programme. The information is included to provide a sense of the relevance of the topic proposed.

Safeguarding adults	NI125	Annual	NEW
transformation action plan	NI127	Annual	NEW
review	NI128	Annual	NEW
	NI130	Q1 – 165	NEW
	NI131	Q2	NEW
	NI132	Q1 – 82.4	NEW
	NI133	Q1 – 91	NEW
	NI135	Q1 – 76	NEW
	NI136	Q1 – 2333	NEW
	NI139	Annual	NEW
	NI140	Annual	NEW
		Survey	
	NI141	Q2	NEW
	NI142	Q2	NEW
	NI145	Q2	NEW
	NI149	Annual	NEW
	NI150	Annual	NEW
	BV195	Q1 – 82.4	
	BV196	Q1 – 91	
	BV53	Annual	
	BV54	Q1 – 73.8	
	BV56	Q1 – 83.1	
	BV201	Q1 – 131.6	
Promoting sustainability –	NI185		NEW
performance against National	NI186		NEW
Indicators 185, 186, 187 and	NI187		NEW
188	NI188		NEW

### **Risk Management Implications**

Risk included on Directorate risk register? No

Separate risk register in place? No

Any risks associated with the work programme relate to the scheduling of projects – in the context of councillors' time and the pressures of work in the area under scrutiny. Careful preparatory work, of which this initial report is a part, will be undertaken to ensure that the reviews are scoped and scheduled in full consultation with councillors and service providers.

## **Section 3 - Statutory Officer Clearance**

Name: Sheela Thakrar Date: 3 <sup>rd</sup> October 2008	$\checkmark$	on behalf of the* Chief Financial Officer
Name: Hugh Peart Date: 3 <sup>rd</sup> October 2008	$\checkmark$	Monitoring Officer

### **Section 4 - Contact Details and Background Papers**

Contact: Lynne McAdam, Service Manager Scrutiny, x 5387

Background Papers: Promoting sustainability – as an in depth review. None

If appropriate, does the report include the following considerations?

1.	Consultation	YES
2.	Corporate Priorities	YES / NO

Promoting sustaina	ability
Issue	Application to review
SECTION 1	CRITERIA FOR INCLUSION IN WORK PROGRAMME
Poor performance	No though the performance of the council against indicators included in the new national indicator set is set to commence and will be integral to the council's use of resources score
Area requiring policy development	Yes.
VFM concerns	No
Emerging issues	Yes.
Statutory duty	Possibly. New legislation is expected which will increase the responsibility of local government to respond to future challenges – particularly the challenge of climate change.
Long term financial benefit anticipated	Yes.
Corporate priority	Not currently.
Overriding consideration - Likely impact on delivery – will the review deliver change?	Yes. This is an area where significant cross-council work is required. Work on sustainability across Harrow is currently fragmented and focussed on efficiency savings rather than future planning.
SECTION 2	POLICY CONTEXT
Regional policy implications	London Sustainability Commission, London Climate Change Agency, Regional transport and energy issues
National policy implications	Environmental sustainability: climate change, resource depletion, peak oil Economic sustainability: recession Social sustainability: community cohesion Human sustainability: skills and the knowledge economy
Impact on local people	Significant, long-term impact. The entire project would be about how the council and its partners will be able to meet local needs in the future.
SECTION 3	PROPOSED METHODOLOGY
	Suggested that a three phase process be adopted – the first comprising the consideration of case studies relevant to each aspect of sustainability, the second considering what these case studies say about the work that the council needs to do more generally in the future, and the third developing a set of scenarios for the future of Harrow against which current plans and capabilities can be assessed.

Adults and hous	ing transformation programme action plan
Issue	Application to review
SECTION 1	CRITERIA FOR INCLUSION IN WORK PROGRAMME
Poor	Yes – the action plan is the response to the poor
performance	performance of the service
Area requiring	There are significant changes in the policy environment in
policy	which the services operate
development	
VFM concerns	In some instances
Emerging	Referral from the portfolio holder
issues: CCA,	
Cabinet referral,	
P&F referral	
Statutory duty	No
Long term	Possibly
financial benefit	
anticipated	
Corporate	Yes
priority Overriding	The review will support the council's response to poor
consideration -	performance by challenging proposals and monitoring
Likely impact	the implementation of the action plan
on delivery –	
will the review	
deliver	
change?	
SECTION 2	POLICY CONTEXT
Regional policy	
implications	
Implications	
	The Adults and Housing Transformation programme action
National policy	plan addresses a number of national policy priorities
implications	including, Safeguarding Adults, Self Directed Support and
	the general transformation of social care
Impact on local	
Impact on local people	
heahle	
<b>SECTION 3</b>	PROPOSED METHODOLOGY
	This review to be undertaken as a standing review to cover
	the lifetime of the action plan and to consider the
	robustness of action proposed on a theme by theme basis,
	perhaps holding specific challenge panels on each.

Council commur	nications
Issue	Application to review
SECTION 1	CRITERIA FOR INCLUSION IN WORK PROGRAMME
Poor performance	Improved performance in the council's communications with residents is a priority for the council and significant resources have been allocated to achieve this.
Area requiring policy development VFM concerns	No – community engagement strategy has been developed in tandem with the previous scrutiny review 'HearSay'. However No
Emerging issues: CCA, Cabinet referral, P&F referral	No
Statutory duty	No
Long term financial benefit anticipated	No
Corporate priority	Enhanced reputation and improvements in consultation and engagement processes are key CIP targets.
Overriding	By challenging the council's communication
consideration - Likely impact on delivery – will the review deliver change?	processes, the panel should support improvement in this critical area
<b>SECTION 2</b>	POLICY CONTEXT
Regional policy implications	
National policy implications	There is an increasing need for council's to ensure that they are communicating with residents in order to ensure that they are sufficiently empowered to participate in the council's decision making processes.
Impact on local people	A number of concerns have been raised with councillors regarding the public's perception of the council and how effectively the council communicates with residents. Coupled with this, the council
SECTION 3	PROPOSED METHODOLOGY
	This review to be undertaken as a challenge panel which can consider how far the council has adopted the recommendations of the previous scrutiny review 'HearSay'. Given growing concern regarding young people and violent crime and that Harrow is in fact the safest borough in London, fear of crime and our capacity to communicate this vital information should be used as a specific focus for the panel.

A new start for V	lealdstone
Issue	Application to review
SECTION 1	CRITERIA FOR INCLUSION IN WORK PROGRAMME
Poor	No
performance	110
Area requiring	Νο
policy	
development	
VFM concerns	No
<b>F</b> actoria e	
Emerging	No
issues: CCA,	
Cabinet referral, P&F referral	
	No
Statutory duty	
Long term	No
financial benefit	
anticipated	
Corporate	The reopening of Wealdstone High Street was a key
priority	manifesto commitment and early priority for Conservative
	administration. Scrutiny councillors have expressed an
Overridine	interest in establishing the impact of the project.
Overriding consideration -	The review is unlikely to deliver change but may be able to point to remaining concerns/additional areas of
Likely impact	concern.
on delivery –	concern:
will the review	
deliver	
deliver change?	
deliver change? SECTION 2	POLICY CONTEXT
change?	POLICY CONTEXT
change?	POLICY CONTEXT None
change? SECTION 2	
change? SECTION 2 Regional policy	
change? SECTION 2 Regional policy implications	None
change? SECTION 2 Regional policy implications National policy	
change? SECTION 2 Regional policy implications	None
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change? SECTION 2 Regional policy implications National policy implications	None None
change?SECTION 2Regional policy implicationsNational policy implicationsImpact on local	None None The project will give scrutiny the opportunity to identify the
change? SECTION 2 Regional policy implications National policy implications	None None The project will give scrutiny the opportunity to identify the impact of the changes and to make recommendations to
change?SECTION 2Regional policy implicationsNational policy implicationsImpact on local	None None The project will give scrutiny the opportunity to identify the impact of the changes and to make recommendations to cabinet with regard to any similar future proposals or any
change?SECTION 2Regional policy implicationsNational policy implicationsImpact on local people	None None The project will give scrutiny the opportunity to identify the impact of the changes and to make recommendations to cabinet with regard to any similar future proposals or any issues that should be addressed in the local scheme
change?SECTION 2Regional policy implicationsNational policy implicationsImpact on local	None None The project will give scrutiny the opportunity to identify the impact of the changes and to make recommendations to cabinet with regard to any similar future proposals or any issues that should be addressed in the local scheme PROPOSED METHODOLOGY
change?SECTION 2Regional policy implicationsNational policy implicationsImpact on local people	None         None         The project will give scrutiny the opportunity to identify the impact of the changes and to make recommendations to cabinet with regard to any similar future proposals or any issues that should be addressed in the local scheme         PROPOSED METHODOLOGY         The review could be undertake by means of a challenge
change?SECTION 2Regional policy implicationsNational policy implicationsImpact on local people	None None The project will give scrutiny the opportunity to identify the impact of the changes and to make recommendations to cabinet with regard to any similar future proposals or any issues that should be addressed in the local scheme PROPOSED METHODOLOGY